



# TeleAction

**Fast, Easy-to-Use, Free 24-Hour Telephone Banking**  
 Or visit [www.ussfcu.org](http://www.ussfcu.org) for safe, easy, real-time access to your account

**(202) 228-1156**

**Loan Information • Withdrawals • Account Balances • Account History • Transactions  
 • Credit Card Information • Checking Account Information**

### TeleAction gives you credit card information.

Press **6** for Loan/Credit Card Information.

Use Account ID # **40** for Senate VISA Smart Rate.

Use Account ID # **42** for Senate VISA Smart Rewards.

Use Account ID # **50** for Senate VISA Classic.

If you were issued a loan after August 2012, your Account ID # may not follow this convention. Please contact us at 202-224-2967 for further instruction.

### TeleAction gives you debit card transactions.

Press **2** for Account History. Then press **3** for Account History. Then enter your checking account ID #.

### Changing your PIN.

After entering account number, current PIN, the pound sign (#) and entering your current secondary access code, press **7** for additional options. Then press **2** to change TeleAction options. And then press **1** to change your PIN.

### Changing your secondary access code.

After entering your account number, current PIN, the pound sign (#) and entering your current secondary access code, press **7** for additional options. Then press **2** to change TeleAction options. Then press **3** to change your secondary access code.



## TeleAction Menu Options

**Access requires that you enter your account number and personal identification number followed by the pound sign (#). You will then be prompted to enter your secondary access code.**

### 1 Account Balances

- 1 Savings Balance
- 2 Checking Account Balance
- 3 Other Account Balance
- 4 Loan Balance
- 5 All Account Balances
- 6 All Loan Balances
- 7 Account Balance on a Specific Date
- 8 Loan Balance on a Specific Date

### 2 Account History

*(10 most recent transactions)*

- 1 Last Payroll Deposit
- 2 Last Deposit Amount
- 3 Account History  
*(incl debit card transactions)*
- 4 Loan History
- 5 Deposit History
- 6 Recent Transaction
  - 1 Checking Account History  
*(checks only)*
  - 2 ATM History
  - 3 Automated Deposit and Payment History (ACH)
- 4 Payroll History
- 5 Loan Payment History

### 3 Withdrawals

- 1 Savings Withdrawal
- 2 Checking Account Withdrawal
- 3 Other Account Withdrawal
- 4 Loan Advance

### 4 Transactions

- 1 Savings to Checking Account Transfer
- 2 Checking to Savings Account Transfer
- 3 Account to Account Transfer
- 4 Loan Advance to Checking Account
- 5 Loan Advance to Savings Account
- 6 Loan Advance to Other Account
- 7 Checking Account Payment to Loan
- 8 Savings Payment to Loan
- 9 Other Account Payment to Loan

### 5 Checking Account Info

- 1 Checking Account Balance
- 2 Specific Check Cleared
- 3 Checking Account History *(checks only)*
- 4 Check Copy Request
- 5 Check Stop Payment
- 6 Check Ordering

### 6 Loan/Credit Card Info

- 1 Loan Balance
- 2 All Loan Balances
- 3 Next Loan Payment
- 4 Loan Payment History
- 5 Loan Payoff Amount
- 6 Loan Balance on a Specific Date
- 7 Loan Advance Total

### 7 Additional Options

- 1 Year-to-Date Information
  - 1 IRA Contributions
  - 2 Dividend Information
  - 3 Interest Information
- 2 Change TeleAction Options
  - 1 Change PIN
  - 2 Change Language *(English/Spanish)*
  - 3 Change Secondary Access Code

### \* End Call

### # Return to Previous Menu

### 0 Speak to an Operator *(during business hours)*

**Cut Out & Carry  
 the convenient wallet-  
 sized card on page 2.**






# TeleAction

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Print out this page, cut along dashed lines, fold at center,  
 and carry with you for convenient access to  
**TeleAction 24-Hour Telephone Banking**

 UNITED STATES SENATE FEDERAL CREDIT UNION		<h2>TeleAction</h2>	
<b>Account ID Numbers</b>			
<b>Savings Accounts</b>		<b>Acct. ID #</b>	
Primary Savings Account		01	
Checking Account		70	
Senate Money Market		60	
Holiday Club Savings Account		19	
IRA Savings Account		30	
Certificate Accounts		20-29	
IRA Certificates		40-49	
<b>Loan Accounts</b>		<b>Acct. ID #</b>	
SenateLine Credit Line		29	
Homeowner Loan		30	
Senate VISA Smart Rate		40	
Senate VISA Smart Rewards		42	
Senate VISA Classic		50	
Loan Account		01 and up	

FOLD

**1** Call (202) 228-1156 from any touch-tone phone  
**After Hours Call 1-800-374-2758**  
 Press "1" to transfer to TeleAction

**2** Enter your **account number** followed by your **personal identification number (PIN)** followed by the pound sign (#). You will then be prompted to enter your **secondary access code**.

**3** For Account Balances: Press "1"  
 For Account History: Press "2"  
 For Withdrawals: Press "3"  
 For Transactions: Press "4"  
 For Checking Acct. Info: Press "5"  
 For Loan/Credit Card Info: Press "6"  
 For Additional Options: Press "7"

For multiple accounts, add one to the appropriate number (for example, your primary checking account ID number is 70; your second checking account ID number would be 71).  
 Account ID numbers are also listed on your account statement. Enter dollars and cents without the decimal (for example, enter \$105.25 as "10525" or \$37.50 as "3750").

**24-Hour Telephone Banking**
**202-228-1156**

