



UNITED STATES SENATE FEDERAL CREDIT UNION

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## TOP 5 PHONE SCAMS

## Scam:



You've won a prize or free service but have to pay to get the prize: Its not a prize!



## What to Do?

Do not send cash or pay with a gift card: **NEVER!** 



Do not trust Your Caller ID.



Tech Support: Microsoft, Apple, etc. WILL NEVER CALL YOU "OUT OF THE BLUE".



Threatening Arrest: You won't be arrested! A government agency will never call you threatening arrest.



You need to decide now: No you don't! Don't fall for high pressure tactics.



Government agencies will not call you to confirm your sensitive information.



Your loved one is not in Jail and does not need money! If a scammer also tells you that you need to keep it a secret, it's probably a scam.



Hang up and Call them back: Either call the number of your loved one or look up the number of the company, agency or police department via a web search only. Do not call back the number on your caller ID.



Never give out your social security number or other sensitive info like credit card number or bank account.



Ask questions that only your loved one would know the answer.

Contact other family members or friends and see whether they can verify the story.



Trust your instincts. If something doesn't feel right, it probably isn't.