

SCAM SAFETY SHEET – KEEP BY THE PHONE

IF YOU DON'T KNOW WHO'S CALLING... DON'T ANSWER.

- Let unknown numbers go to voicemail.
- Hang up if something feels off.

NEVER GIVE THIS INFO OVER THE PHONE:

- Social Security Number
- Medicare or insurance ID
- Bank or credit card numbers
- Online passwords or PINs

RED FLAGS OF A SCAM CALL:

- 'This is the IRS/Medicare and there's a problem.'
- 'You've won a prize!' (but need to pay a fee or give info)
- 'Your grandchild is in trouble and needs money now.'
- 'There's been suspicious activity on your account.'
- 'You must act immediately or face consequences.'

DO THIS INSTEAD:

- Hang up immediately
- Don't press any keys, even if prompted
- Never call back a number they give you
- Call a trusted family member if unsure
- Report scams to 1-877-FTC-HELP or reportfraud.ftc.gov

TRUSTED CALL BACK NUMBERS:

- Bank or Credit Union: _____
- Credit Card Company: _____
- Medicare: 1-800-MEDICARE (1-800-633-4227)
- IRS: 1-800-829-1040
- Trusted Family Member: _____
- Trusted Family Member: _____

NOTES:
